

16 June 2011

Dear resident/neighbour,

INVITATION TO AN INFORMATION EXCHANGE SESSION ON PROPOSED IMPROVEMENTS AT THE VEOLIA BROOKLYN FACILITY

Veolia is committed to reducing the environmental impact of its business. Improving technology means we are now able to significantly reduce the amount of waste being sent to landfill. We are keen to take advantage of this innovation which supports our Sustainability Covenant with the EPA.

We are planning to introduce new resource recovery technology to treat residues from our water treatment operations that are currently sent to landfill. This will enable us to:

- Reduce waste;
- Increase recycling;
- Increase re-use; and
- Save water.

These improvements will see an investment of \$15 million at Veolia's Brooklyn facility to benefit the local environment and further enhance the site.

The process will be fully enclosed to avoid any potential noise or dust emissions. Also, since there will be significantly less waste output, there will be fewer truck movements from the site to landfill.

We would be delighted if you could join us at an information exchange event to find out more about the proposed resource recovery project at our Brooklyn site. There will be displays and a number of the Veolia project team available to talk to you.

The event will be held on **Wednesday, 29 June 2011, from 6.00 pm to 9.00 pm at the Annunciation Primary School Hall, 4-14 Nolan Avenue, Brooklyn** (Melway reference Map 41 B10).

You can find further information about the project via:

• Telephone : 03 9626 2222

• Email : contactus@veolia.com.au

Mail : VES Brooklyn Resource Recovery Project, Locked Bag 6000,

South Melbourne, VIC 3205

We look forward to seeing you at the event.

Yours sincerely,

Matt Stanelos

Manager - Veolia Brooklyn











VES BROOKLYN RESOURCE RECOVERY PROJECT

FREQUENTLY ASKED QUESTIONS, JUNE 2011

What happens at the Veolia Brooklyn site currently?

Veolia's Brooklyn facility receives and processes a combination of liquid and solid wastes from industry. The by-product from the waste treatment process, knows as filtercake, is sent to landfill.

What is Veolia proposing?

Veolia is planning to introduce a new waste treatment technology at Brooklyn to further process the current filtercake waste to recover oil and water. This will result in significant environmental gains through a reduction in waste and also fewer truck movements from the Brooklyn facility to landfill. The new technology will be located in a fully enclosed building within the current site.

How does the technology work?

The new technology utilises a vacuum dryer to heat the filtercake to enable a separation of the oil and water contained.

Will there be dust, odour or noise from this project?

There will be no dust, odour or noise from the new treatment process as the vacuum dryer will be located in a fully enclosed building.

How will Brooklyn benefit from the resource recovery project?

The resource recovery project will deliver a range of benefits for the Brooklyn community and Victoria more broadly:

- Recovery of valuable resources (water/oil/solid product for reuse);
- Reduce the number of truck movements from the transport of waste to landfill;
- Maximise energy efficiency;
- Further infrastructure investment at the Brooklyn site; and
- Fully enclosed operations no dust, odour or noise.

